

Accessibility Statement

Our Commitment

At Trouvaille Club, we are committed to ensuring digital accessibility for all visitors to our website. We strive to provide an inclusive experience that enables everyone, regardless of ability, to access, understand, and navigate our content effectively.

Accessibility Standards

We are continuously working to make www.trouvailleclub.co.uk conform to:

- Web Content Accessibility Guidelines (WCAG) 2.1 at Level AA
- EN 301 549 Accessibility requirements for ICT products and services
- Section 508 of the Rehabilitation Act

Key Accessibility Features

Our website includes the following accessibility features:

- **Keyboard Navigation:** All functionality is available using a keyboard
- **Screen Reader Compatibility:** Content is structured with proper headings and landmarks for screen reader users
- **Text Alternatives:** Images have appropriate alternative text descriptions
- **Color Contrast:** Text meets WCAG 2.1 contrast requirements against background colors
- **Resizable Text:** Content can be resized up to 200% without loss of functionality
- **Consistent Navigation:** Navigation mechanisms remain consistent throughout the website
- **Focus Indicators:** Visual indicators show which element has keyboard focus
- **Form Labels:** All form fields have clear labels and error messages
- **Skip Links:** Users can skip repeated content and navigate directly to main content

Known Limitations

While we strive for maximum accessibility, some content may have limitations:

- Our Instagram page link may not be fully accessible
- Some third-party content may not meet all accessibility standards
- Legacy content is being updated progressively

Feedback and Support

We welcome your feedback on the accessibility of our website. If you:

- Experience any accessibility barriers
- Need information in an alternative format
- Have suggestions for improvement

Please contact us:

- Email: tahlia@trouvailleclub.co.uk
- Via our social media (Instagram is @tahliaadriannetravels and Facebook is Trouvaille Club)

We aim to respond to accessibility feedback within 2 business days.

Technical Information

- Our website is built using HTML5 and CSS3
- We use ARIA landmarks and labels where appropriate
- Regular automated and manual testing is performed using various assistive technologies

Statement Updates

This statement was last updated on November 25, 2024. We review this statement annually and update it when new accessibility improvements are implemented.

Enforcement

Our accessibility efforts are overseen by our digital accessibility team. We provide regular training to our content creators and developers to ensure ongoing compliance with accessibility standards.

We are committed to:

- Regular accessibility audits
- Prompt resolution of accessibility issues
- Continuous improvement of our accessibility features
- Staff training on digital accessibility
- User testing with individuals who use assistive technologies

For general enquiries about Trouvaille Club and our services, please visit www.trouvailleclub.co.uk where you will find our form or email address to contact.